

Health requirements for barber shops & personal care centers		
Licenses & Documents		
1.1. Basic Requirements		
1.1.1	1	Obtain a valid occupational / trade license and adhere to the activities licensed by competent body in the emirate.
1.1.2	2	Present the inspection card / inspection visit record which belongs to the competent control body in the emirate.
1.1.3	3	A record of all workers' names should be available.
1.1.4	4	A valid contract with a pest and rodent control company licensed by the competent body in the emirate should be available.
1.1.5	5	A schedule of the periodical pest and rodent control service at the salon should be available.
1.1.6	6	All workers engaged in beauty and personal care business must have certificates attested by the competent body in the emirate which qualify them to work in such businesses, provided the competent body shall set out an appropriate mechanism for granting such certificates.
1.1.7	7	Provide approved décor plans, which must match reality.
2. Workers		
2.1 Basic Requirements		
2.1.1	1	Each worker must obtain a valid health occupational card issued by the competent body in the emirate. The card must bear the worker's name and job, salon / center name and the card validity date. Workers must wear the cards during work hours.
2.1.2	2	Workers must wear during work hours light-colored uniforms with long sleeves, bearing the establishment's name and logo, and dark-colored uniforms for hair coloring. The uniforms should be kept clean. Instead of uniforms, workers may wear white aprons with long sleeves while providing services. Workers must wear appropriate uniform which practicing the activity inside the steam room.
2.1.3	3	Workers must wash and clean their hands after serving a customer.
2.1.4	4	Personal hygiene of the staff should be maintained (e.g. cutting nails, not wearing metal jewelries, wearing appropriate footwear that covers the entire foot, cleanliness of hair and clothes, avoiding smoking and cleaning the mouth from smoking odors).
2.1.5	5	Workers must wash, clean and disinfect their hands before and after serving a customer
2.1.6	6	A worker must avoid being in the salon/ center if he/she suffers from a respiratory disease, infectious disease, presence of open sores/wounds or skin infections.
Advanced Requirements		
2.2.1	1	Avoid carrying out any unhealthy or in appropriate practices

2.2.2.	2	Avoid dealing with skin diseases in customers, treating acne and pimples or providing any medical advice or remedies or something like that.
2.2.3	3	Gloves and face masks must be worn when providing hair coloring service.
2.2.4	4	All workers must have health registration cards / hepatitis B vaccination and complete the doses in accordance with the vaccination schedule.
3. Premises		
3.1 Basic Requirements		
3.1.1	1	The site should be approved by the competent body in the emirate.
3.1.2	2	The total area of the establishment, the distances among chairs and the area allocated for personal care rooms and other activities must be suitable, and they should be determined pursuant to the requirements of the competent body in the emirate.
3.1.3	3	Provide appropriate illumination and ventilation.
3.1.4	4	Adequate number of self-closing exhaust fans must be installed in the work place and bath.
3.1.5	5	The electrical wirings should be properly secured.
3.1.6	6	The floor must be tiled without any kind of cover or floor matting thereon.
3.2 Advanced Requirements		
3.2.1	1	A business name sign must be installed on the storefront.
3.2.2	2	The mezzanine, if any, must be in good condition and be approved by the competent body in the emirate.
3.2.3	3	The back door, if any, must be approved by the competent body in the emirate.
3.2.4	4	Ceramic tiles and plastic panels must be placed on the wall surface behind the wash basins.
4. Furniture		
4.1. Basic Requirements		
4.1.1	1	Provide high quality chairs for hair cutting and styling, nail care and henna services that are comfortable, free of cracks, ashtrays and easy to clean and sterilize.
4.1.2	2	Waiting area must be provided with comfortable and suitable seats with easy-to-clean surfaces. Such seats must be situated appropriately away from service area.
4.1.3	3	Provide a cabinet with drawers to store the towels, napkins and beauty tools.
4.2 Advanced Requirements		
4.2.1	1	Assign cabinets and drawers for storage, shelves for display and separate drawers to keep the belongings of the staff in a tidy and orderly condition.
4.2.2	2	Counters for hair cutting and styling service must be made of non-absorbable materials, free of cracks and easy to clean and sterilize. If basins are within the counter, the counter

		must be made of granite, marble, glass or any other material resistant to absorption and easy to clean.
5. Personal Care Service Rooms		
5.1. Basic Requirements		
5.1.1	1	The facial room area must not be less than (6) meters square with fitted walls (it is not allowed to use curtains, accordion or temporary partitions to separate rooms). It must be suitable and provided with a bed that is comfortable, movable, free of cracks and rusts, and made of materials that can be cleaned and disinfected. The room must be also provided with a private hand wash basin.
5.1.2	2	Waxing room area must not be less than (6) meters square with fitted walls (it is not allowed to use curtains, accordion or temporary partitions to separate rooms). It must be suitable and provided with a bed that is comfortable, movable, free of cracks and rusts, and made of materials that can be cleaned and disinfected.
5.1.3	3	Service chairs must be suitable and separated from each other with a distance of 1 meter, and the distance between the last chair and the wall must be 0.5 meter. Comfortable chairs and table for manicure and pedicure service must be fitted in a suitable place separated from other service areas, with providing special basins/sinks for this service.
6. Water Source & Drainage Facility:		
6.1. Basic requirements		
6.1.1		The shop must be provided with a water source connected to the main water supply network & a proper drainage facility.
7. Tools and supplies that must be available at the shop		
7.1 basic requirements		
7.1.1	1	Hair wash basins & hand wash basins must be provided as required by the competent body.
7.1.2	2	Sufficient number of towels & napkins not less than 12 of each for one dressing chair. Disposable towels are preferred as required by the customer.
7.1.3	3	A basket to collect used towels and napkins for washing before the next use. It is forbidden to re-use towels and napkins without washing, and it is preferred to keep washed and clean towels and napkins in plastic bags to be used for customers. It is not allowed to wash or dry towels and napkins in inappropriate and unhygienic areas or outside the shop.
7.1.4	4	Sufficient number of hair and personal care tools that are made of non-rust materials, free of cracks and sediment and to be of high quality materials (disposable tools are preferred).
7.1.5	5	Proper fire extinguishers approved by Civil Defense, provided that a sticker must be placed on each extinguisher indicating the expiry date.

7.1.6	6	Provide corridors with suitable areas (not less than 1.2 m width) in the salon as required by the civil Defense in the emirate.
7.1.7	7	If so requested by a customer, the worker must wear a face mask while providing a service requiring him to come close to the customer's body.
7.2 Advanced Requirements		
7.2.1	1	Provide water heater with capacity adequate for the volume of work.
7.2.2	2	Provide suitable area for cleaning and for preparing hair dyes made of smooth surfaces that are easily cleaned and disinfected, fitted with appropriate sink surrounded with ceramic with half a meter distance.
7.2.3	3	Sufficient number of covered waste bins with suitable bags placed inside them (foot pedal waste bins are preferred) must be provided for regular collection and disposal of waste. Sharp items must be separated to be disposed of safely. The waste must not be kept inside the premises to the next day.
7.2.4	4	Damaged tools must be disposed of through proper and safe methods, and they must not be kept in the salon.
7.2.5	5	Provide sufficient number of tools, equipment and storage/preservation means required for practicing the business activity.
7.2.6	6	Instead of cloth napkins, tissue paper should be used to wipe the face.
8. Cleaning & Sterilizing		
8.1 Basic Requirements		
8.1.1	1	Tools must be cleaned mechanically after each customer by washing them with warm water and brush as a first stage in preparation for sterilization.
8.1.2	2	Disinfectant solution must be provided in which used tools must be fully dipped in. The solution must be approved, effective, with suitable concentrations and changed periodically. It is important to note that tools must be dipped in the solution after cleaning them as mentioned in the previous point (8.1.1), and enough glass jars must be provided for this purpose.
8.1.3	3	UV light sterilizing machines for the hair tools must be provided and maintained clean. The required number of such machines is determined as per the work requirements in the emirate. Tools must be kept inside the machine after cleaning, disinfecting and drying them as mentioned in the previous points (8.1.1 and 8.1.2) according to the capacity of the machine. The lamp of the machine must be changed periodically according to the operation manual.
8.1.4	4	Heat sterilizing devices (dry heat or steam) must be provided in the salon, especially for metal tools used for

		cosmetics and personal care, equipped with thermostat and time control system.
8.1.5	5	Use clean and sterilized hair brushes that are kept in clean and suitable drawers and it must be separated from other unclean tools. It is not allowed to re-use brushes among customers unless washed and sterilized properly.
8.1.6	6	Non-metal nail care tools and face sponges must be disposable and packaged well. It is not allowed to re-use them for other customers, and must be properly disposed of after use.
8.1.7	7	Ensure the adoption of high standards of cleaning and disinfecting for the sitting and servicing areas, floors, surfaces, corners, sauna and steam rooms, as well as cabinets, shelves, drawers, curtains, toilets and any other tools and devices in the premises.
8.1.8	8	Disposable wooden sticks must be used for waxing, and it is not allowed to double dip the stick in the waxing container or use it for other customers. A poster for “No double dipping” must be provided.
8.1.9	9	In case of using the roller wax, inner container must be changed for each customer.
8.2 advanced requirements		
8.2.1	1	A personal tool box for each customer is preferred. The tools are preferred to be disposal, though, they must be of high quality and known origin.
8.2.2	2	Disposable bed sheets must be provided and changed after each customer in service area.
8.2.3	3	All facial machines must be maintained clean and disinfected, and the water must be changed periodically. The water bowel of the machine must be made of transparent glass to insure the purity of water continuously, and the internal heater must be made of rustproof material. Distilled water preferred to be used to prevent sediment.
8.2.4	4	Needed amount of cosmetic should be taken from the main container into a clean and disinfected bowel using disposable spatulas to be used. It is not allowed to use the product directly from its container.
8.2.5	5	Hands and feet must be washed, cleaned, disinfected and dried before and during manicure and pedicure.
8.2.6	6	Not allowed to re-immers hands and feet in paraffin wax and an illustrating sign must be provided in all designated areas in salon.
8.2.7	7	Pay attention to the external environment of the salon.
9. Cosmetics & Henna		
9.1 Basic Requirements		
9.1.1	1	Hair dyes, cosmetics and personal care products must be registered, from well-known sources and has expiry dates. It is not allowed to create beauty products/blends and use or sell to customers. Sticker must be placed on the cosmetic

		container shows opening date and date of first-use, especially for products that rely on expiration period from the date of opening.
9.1.2	2	Insure that all products, including cosmetics and dry henna, are approved by the competent body before purchasing them from suppliers, and registration certificate must be shown during the inspection.
9.1.3	3	Only natural components can be used in the preparation of henna; chemical or petroleum components are not allowed. Henna should be prepared in suitable quantities and stored properly.
9.1.4	4	It is not allowed to use hair dyes (especially the black) on the skin as henna.
9.2 Advanced Requirements		
9.2.1	1	Use cosmetics and personal care products are instructed by manufacturer as to the usage guidelines and warnings mentioned on the product package or label.
9.2.2	2	Sell of cosmetics and personal care products is prohibited in the salon unless so permitted by the competent body in the emirate, and in this care a suitable place should be assigned in the salon for the display of products.
9.2.3	3	The source of the henna used in the salon must be authenticated. The salon will be held responsible for any injuries caused by using any un authorized henna.
9.2.4	4	It is not allowed to draw henna on the skin after steam bath, waxing or any other activity that can increase the sensitivity of the skin. It is important to provide a poster for customers to report in case of exposing to burns or injuries from henna.
9.2.5	5	Floors and seating areas in henna section must be made of smooth surfaces and easy to clean and disinfect. Rugs are not allowed in henna area.
10. Prohibitions		
10.1 Basic Requirements		
10.1.1	1	Smoking is not allowed in the salon, and No Smoking signs must be provided. No ashtrays are allowed in the salon.
10.1.2	2	Accommodation and cooking are not allowed in the salon.
10.1.3	3	Not allowed to use hair removal machines such as laser and IPL in salons and beauty centers.
10.1.4	4	Not allowed to use Alum for wound's disinfection. It can be used only for one time.
10.1.5	5	Animals are not allowed in the salon.
10.1.6	6	Not allowed to use gas cylinders in the salon.
10.1.7	7	Tanning service is not allowed for people under the age of 18 years.
10.1.8	8	Period of tanning must be followed as instructed by manufacturer.

10.1.9	9	Provide suitable area for the tanning service, goggles for eye protection and follow the safety requirements of the device.
10.1.10	10	In case of providing tanning service using sprays, the products must be registered by competent body.
10.1.11	11	Semi-permanent makeup activity is not allowed in salons and beauty centers without obtaining the necessary permit from the competent body.
10.1.12	12	Tattoo machine and other related services are not allowed.
10.1.13	13	Use of razors or blades in foot care services are not allowed.
10.1.14	14	The use of hair dyes for eyebrows and eyelashes is prohibited.
10.1.15	15	The use of cigarette ashes to remove dyes from the skin is prohibited.
10.1.16	16	Using or displaying eye lenses as a beauty product is prohibited.
10.1.17	17	Using the ear piercing instrument or providing ear piercing service in the salon is prohibited.
10.1.18	18	Putting the thread in the mouth while providing threading service for customers is not allowed.
10.1.19	19	A salon has the right to refuse to refuse hair care service in case of suspecting that the customer is infected with head lice or any other Skin diseases.
10.1.20	20	The chemical or acid peel is prohibited in the salon.
10.1.21	21	It is prohibited to use heaters to dry henna, and preferred to use hot air fans for this purpose.
11. Moroccan Bath		
11.1 Basic Requirements		
11.1.1	1	Make sure not to provide the service for customers with skin diseases
11.1.2	2	Total area of the Moroccan bath must be at least 6 meters sq.
11.1.3	3	Walls and floors and ceiling must be made of smooth and easy to clean surfaces.
11.1.4	4	The bath must be cleaned immediately after each customer.
11.1.5	5	Used towels must be kept in baskets to be washed and cleaned, and it is not allowed to re-use towels for other customers unless they are washed, cleaned and dried properly.
11.1.6	6	Disposable loofah sponge must be provided for each customer and it is not allowed to re-use it for others. Proper disposal of the sponges are requested.
11.1.7	7	All products used must be of good quality and from known and approved sources. Using any self-made products is not allowed.
11.1.8	8	Dealing with or trying to treat any skin diseases or to provide any medical instructions to customers is prohibited. A customer, when required, should be advised to check with

		a specialized medical institution. Avoid scrubs or dealing with irritated or injured skin.
11.1.9	9	Maintain appropriate temperature in the bath to avoid thermal shock or skin burns. It is preferred to test the bath temperature by workers before serving customers.
11.1.10	10	Ensure the application of the highest standards of cleaning, sterilizing and drying before and after service, especially where customers lie down or take shower and the bath room ceilings, which cause diseases or odor.
11.1.11	11	Exhaust fans must be installed in the bath (fitting with bath size) to maintain adequate ventilation.
11.2 Advanced Requirements		
11.2.1	1	Moroccan bath must be completely isolated from other sections of the salon.
11.2.2	2	Separate dressing room must be provided for the bath.
11.2.3	3	Cabinets (with locks) for customers' clothes and footwear, and cabinets' legs should be made of materials not subject to rust and are not adjacent to the floor.
11.2.4	4	Regular maintenance inside the bath to avoid molds growth on floors, walls, ceilings, lying and showering areas, which cause diseases and odors.
11.2.5	5	Wearing gloves during the service is preferred.
11.2.6	6	Provide non-slip bath mats around showering areas in steam bath rooms.
11.2.7	7	Not allowed to appear inappropriately with bathrobe outside the bath.
11.2.8	8	Service rooms must be separated and each room must be at least 6 meters square in size. Only one bed is allowed in each room.
11.2.9	9	A cabinet for keeping the towels and napkins used by the customers must be available at the dressing room.
11.2.10	10	Keep the steamer outside the room beside the door and cover all electrical wirings.
11.2.11	11	The existence of more than one customer in the bath room at the same time is prohibited.
12. Management Responsibilities		
12.1 Basic Requirements		
12.1.1	1	Management must be aware of the health requirements approved by Public Health and Safety Department in Dubai Municipality.
12.1.2	2	Corrective and preventive actions must be taken if mistakes occur.
12.1.3	3	Monitoring health practices of employees and directing them to the best practices continuously.
12.1.4	4	Educating new employees about work procedures and best health practices to be followed before starting the job in the salon.

12.1.5	5	Cooperating with the municipality inspector during the inspection visit, and visiting the competent body within 5 working days in case of having any objections to any fines.
12.1.6	6	Reviewing all points mentioned in the inspection card, inspection visit record and inspector's report continuously.
12.1.7	7	Checking staff's occupational health cards and expiry dates. It is not allowed to allow new employees to start the job unless obtaining the card.
12.1.8	8	First aid box with valid contents must be provided, and staff should be trained to deal with minor incidents.
12.1.9	9	Educate staff not to provide services: peeling, scrubbing or lightening for customers with abnormal skin or skin problems, and not to provide services that might increase skin sensitivity such as steam bath before and after waxing.
12.1.10	10	Follow the instructions of the facial machine, especially for cleaning, disinfecting and maintaining customers' safety while using it to avoid mistakes while performing the facial service.
12.1.11	11	Salons' owners must follow the above instructions to prevent any violations related to wrong practices or misuse of cosmetics and to protect public health & safety, they will be held responsible for any violations.
13. Pest and Rodents Control Requirements		
13.1 Basic Requirements		
13.1.1	1	Maintain the premises free of any pests or rodents or whatever indicates their existence.
13.1.2	2	Pesticides used to control pests and rodents must be approved by the competent body.
14. Other Requirements		
14.1	1	If there is a bath room in the premises, it should be provided with hand wash basin, disinfectants and drying mean.

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1.1.1	1	Obtain a valid trade / professional license and be committed to the activity licensed by the competent body.
1.1.2	2	Present the inspection card / inspection visit record belonging to the competent body.
1.1.3	3	A record of workers' names should be available.
1.1.4	4	A valid contract with a pest and rodent control company licensed by the competent body in the emirate should be available.
1.1.5	5	A schedule of the periodical pest and rodent control service at the salon should be available.
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1.1.7	7	Provide approved décor plans, which must match reality.
2. Workers		
2.1 Basic Requirements		
2.1.1	1	Each worker must obtain a valid health occupational card issued by the competent body in the emirate. The card must bear the worker's name and job, salon / center name and the card validity date. Workers must wear the cards during work hours.
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2.1.3	3	Personal hygiene of the staff should be maintained (e.g. cutting nails, not wearing metal jewelries, wearing appropriate footwear that covers the entire foot, cleanliness of hair and clothes, avoiding smoking and cleaning the mouth from smoking odors).
2.1.4	4	Workers must wash, clean and disinfect their hands before and after serving a customer
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Advanced Requirements		
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2.2.2.	2	Avoid dealing with skin diseases in customers, treating acne and pimples or providing any medical advice or remedies or something like that.

2.2.3	3	Gloves and face masks must be worn when providing hair coloring service.
2.2.4	4	All workers must have health registration cards / hepatitis B vaccination and complete the doses in accordance with the vaccination schedule.
2.2.5	5	Permitting workers to work in ladies salons is subject to the approval of the competent bodies in the emirate.
3. Premises		
3.1 Basic Requirements		
3.1.1	1	The site should be approved by the competent body in the emirate.
3.1.2	2	The total area of the establishment, the distances among chairs and the area allocated for personal care rooms and other activities must be suitable, and they should be determined pursuant to the requirements of the competent body in the emirate.
3.1.3	3	Provide appropriate illumination and ventilation.
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4.2.1	1	Assign cabinets and drawers for storage, shelves for display and separate drawers to keep the belongings of the staff in a tidy and orderly condition.
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7.1.6	6	Provide corridors with suitable areas (not less than 1.2 m width) in the salon as required by the civil Defense in the emirate.
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7.2.1	1	Provide water heater with capacity adequate for the volume of work.
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7.2.3	3	Sufficient number of covered waste bins with suitable bags placed inside them (foot pedal waste bins are preferred) must be provided for regular collection and disposal of waste. Sharp items must be separated to be disposed of safely. The waste must not be kept inside the premises to the next day.
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8.2.1	1	A personal tool box for each customer is preferred. The tools are preferred to be disposal, though, they must be of high quality and known origin.
8.2.2	2	Disposable bed sheets must be provided and changed after each customer in service area.
8.2.3	3	All facial machines must be maintained clean and disinfected, and the water must be changed periodically. The water bowel of the machine must be made of transparent glass to insure the purity of water continuously, and the internal heater must be made of rustproof material. Distilled water preferred to be used to prevent sediment.
8.2.4	4	Needed amount of cosmetic should be taken from the main container into a clean and disinfected bowel using disposable spatulas to be used. It is not allowed to use the product directly from its container.
8.2.5	5	Hands and feet must be washed, cleaned, disinfected and dried before and during manicure and pedicure.
8.2.6	6	Not allowed to re-immers hands and feet in paraffin wax and an illustrating sign must be provided in all designated areas in salon.
8.2.7	7	Pay attention to the external environment of the salon.
9. Cosmetics & Henna		
9.1 Basic Requirements		
9.1.1	1	Hair dyes, cosmetics and personal care products must be registered, from well-known sources and has expiry dates. It is not allowed to create beauty products/blends and use or sell to customers. Sticker must be placed on the cosmetic

		container shows opening date and date of first-use, especially for products that rely on expiration period from the date of opening.
9.1.2	2	Insure that all products, including cosmetics and dry henna, are approved by the competent body before purchasing them from suppliers, and registration certificate must be shown during the inspection.
9.1.3	3	Only natural components can be used in the preparation of henna; chemical or petroleum components are not allowed. Henna should be prepared in suitable quantities and stored properly.
9.1.4	4	It is not allowed to use hair dyes (especially the black) on the skin as henna.
9.2 Advanced Requirements		
9.2.1	1	Use cosmetics and personal care products are instructed by manufacturer as to the usage guidelines and warnings mentioned on the product package or label.
9.2.2	2	Sell of cosmetics and personal care products is prohibited in the salon unless so permitted by the competent body in the emirate, and in this care a suitable place should be assigned in the salon for the display of products.
9.2.3	3	The source of the henna used in the salon must be authenticated. The salon will be held responsible for any injuries caused by using any un authorized henna.
9.2.4	4	It is not allowed to draw henna on the skin after steam bath, waxing or any other activity that can increase the sensitivity of the skin. It is important to provide a poster for customers to report in case of exposing to burns or injuries from henna.
9.2.5	5	Floors and seating areas in henna section must be made of smooth surfaces and easy to clean and disinfect. Rugs are not allowed in henna area.
10. Prohibitions		
10.1 Basic Requirements		
10.1.1	1	Smoking is not allowed in the salon, and No Smoking signs must be provided. No ashtrays are allowed in the salon.
10.1.2	2	Accommodation and cooking are not allowed in the salon.
10.1.3	3	Not allowed to use hair removal machines such as laser and IPL in salons and beauty centers.
10.1.4	4	Not allowed to use Alum for wound's disinfection. It can be used only for one time.
10.1.5	5	Animals are not allowed in the salon.
10.1.6	6	Not allowed to use gas cylinders in the salon.
10.1.7	7	Tanning service is not allowed for people under the age of 18 years.
10.1.8	8	Period of tanning must be followed as instructed by manufacturer.

10.1.9	9	Provide suitable area for the tanning service, goggles for eye protection and follow the safety requirements of the device.
10.1.10	10	In case of providing tanning service using sprays, the products must be registered by competent body.
10.1.11	11	Semi-permanent makeup activity is not allowed in salons and beauty centers without obtaining the necessary permit from the competent body.
10.1.12	12	Tattoo machine and other related services are not allowed.
10.1.13	13	Use of razors or blades in foot care services are not allowed.
10.1.14	14	The use of hair dyes for eyebrows and eyelashes is prohibited.
10.1.15	15	The use of cigarette ashes to remove dyes from the skin is prohibited.
10.1.16	16	Using or displaying eye lenses as a beauty product is prohibited.
10.1.17	17	Using the ear piercing instrument or providing ear piercing service in the salon is prohibited.
10.1.18	18	Putting the thread in the mouth while providing threading service for customers is not allowed.
10.1.19	19	A salon has the right to refuse hair care service in case of suspecting that the customer is infected with head lice or any other Skin diseases.
10.1.20	20	The chemical or acid peel is prohibited in the salon.
10.1.21	21	It is prohibited to use heaters to dry henna, and preferred to use hot air fans for this purpose.
11. Moroccan Bath		
11.1 Basic Requirements		
11.1.1	1	Make sure not to provide the service for customers with skin diseases
11.1.2	2	Total area of the Moroccan bath must be at least 6 meters sq.
11.1.3	3	Walls and floors and ceiling must be made of smooth and easy to clean surfaces.
11.1.4	4	The bath must be cleaned immediately after each customer.
11.1.5	5	Used towels must be kept in baskets to be washed and cleaned, and it is not allowed to re-use towels for other customers unless they are washed, cleaned and dried properly.
11.1.6	6	Disposable loofah sponge must be provided for each customer and it is not allowed to re-use it for others. Proper disposal of the sponges are requested.
11.1.7	7	All products used must be of good quality and from known and approved sources. Using any self-made products is not allowed.
11.1.8	8	Dealing with or trying to treat any skin diseases or to provide any medical instructions to customers is prohibited. A customer, when required, should be advised to check with

		a specialized medical institution. Avoid scrubs or dealing with irritated or injured skin.
11.1.9	9	Maintain appropriate temperature in the bath to avoid thermal shock or skin burns. It is preferred to test the bath temperature by workers before serving customers.
11.1.10	10	Ensure the application of the highest standards of cleaning, sterilizing and drying before and after service, especially where customers lie down or take shower and the bath room ceilings, which cause diseases or odor.
11.1.11	11	Exhaust fans must be installed in the bath (fitting with bath size) to maintain adequate ventilation.
11.2 Advanced Requirements		
11.2.1	1	Moroccan bath must be completely isolated from other sections of the salon.
11.2.2	2	Separate dressing room must be provided for the bath.
11.2.3	3	Cabinets (with locks) for customers' clothes and footwear, and cabinets' legs should be made of materials not subject to rust and are not adjacent to the floor.
11.2.4	4	Regular maintenance inside the bath to avoid molds growth on floors, walls, ceilings, lying and showering areas, which cause diseases and odors.
11.2.5	5	Wearing gloves during the service is preferred.
11.2.6	6	Provide non-slip bath mats around showering areas in steam bath rooms.
11.2.7	7	Not allowed to appear inappropriately with bathrobe outside the bath.
11.2.8	8	Service rooms must be separated and each room must be at least 6 meters square in size. Only one bed is allowed in each room.
11.2.9	9	A cabinet for keeping the towels and napkins used by the customers must be available at the dressing room.
11.2.10	10	Keep the steamer outside the room beside the door and cover all electrical wirings.
11.2.11	11	Allowing more than one customer in the bath room at the same time is prohibited.
12. Management Responsibilities		
12.1 Basic Requirements		
12.1.1	1	Management must be aware of the health requirements approved by Public Health and Safety Department in Dubai Municipality.
12.1.2	2	Corrective and preventive actions must be taken if mistakes occur.
12.1.3	3	Monitoring health practices of employees and directing them to the best practices continuously.
12.1.4	4	Educating new employees about work procedures and best health practices to be followed before starting the job in the salon.

12.1.5	5	Cooperating with the municipality inspector during the inspection visit, and visiting the competent body within 5 working days in case of having any objections to any fines.
12.1.6	6	Reviewing all points mentioned in the inspection card, inspection visit record and inspector's report continuously.
12.1.7	7	Checking staff's occupational health cards and expiry dates. It is not allowed to allow new employees to start the job unless obtaining the card.
12.1.8	8	First aid box with valid contents must be provided, and staff should be trained to deal with minor incidents.
12.1.9	9	Educate staff not to provide services: peeling, scrubbing or lightening for customers with abnormal skin or skin problems, and not to provide services that might increase skin sensitivity such as steam bath before and after waxing.
12.1.10	10	Follow the instructions of the facial machine, especially for cleaning, disinfecting and maintaining customers' safety while using it to avoid mistakes while performing the facial service.
12.1.11	11	Salons' owners must follow the above instructions to prevent any violations related to wrong practices or misuse of cosmetics and to protect public health & safety, they will be held responsible for any violations.
13. Pest and Rodents Control Requirements		
13.1 Basic Requirements		
13.1.1	1	Maintain the premises free of any pests or rodents or whatever indicates their existence.
13.1.2	2	Pesticides used to control pests and rodents must be approved by the competent body.
14. Other Requirements		
14.1	1	If there is a bath room in the premises, it should be provided with hand wash basin, disinfectants and drying mean.

Health Requirements for Massage Centers & Spa		
Licenses And Documents		
1.1. Basic Requirements		
1.1.1	1	A valid professional trade license issued by the competent body in the emirate should be available and the commercial name should reflect the service provided by the center and does not reflect any medical activity.
1.1.2	2	Inspection card and inspection visit record which belongs to the competent body in the emirate.
1.1.3	3	A record of all workers of the center should be available.
1.1.4	4	All staff should get valid occupational health cards issued by the competent body, bearing worker's name, profession, center's name, card expiry date. Each worker wear the card during work hours.
1.1.5	5	Each worker must have hepatitis B vaccination cards, and complete the doses in accordance with the vaccination schedule.
1.1.6	6	All workers engaged in massage and spa business must have certificates attested by the competent body in the emirate which qualify them to work in such businesses, provided the competent body shall set out an appropriate mechanism for granting such certificates.
1.1.7	7	A valid contract with a pest and rodent control company licensed by the competent body in the emirate should be available.
2. Workers		
2.1 Basic Requirements		
2.1.1	1	Workers must wear the uniform during massage service, and keep it clean.
2.1.2	2	Workers should observe personal hygiene.
2.1.3	3	Workers should wash, clean and sterilize their hands before and after service.
2.2. Advanced Requirements		
3.1.1	1	The site must be approved by the competent body in the emirate.
3.1.2	2	It should be taken into account that the site should be at a prominent location on a main street. Avoid taking a location for the site in residential neighborhood or apartments.
3. Furniture		
4.1. Basic Requirements		
4.1.1	1	The furniture used should be kept clean & made from easy to clean materials.
4.1.2	2	Provide cupboard & drawers for keeping towels & tools.
4.1.3	3	Provide suitable waiting area.

4.1.4	4	Suitable massage beds should be provided in massage rooms or separated area should be available for each bed not less than 6 square meters provided with a partition between the beds if they are in one room.
4.2. Advanced Requirements		
4.1.6	1	Provide non-rust metal tables for the oil heating tools.
4.1.7	2	Provide preservation/storing means which are necessary for practicing the activity.
6. Premises		
6.1. Basic Requirements		
6.1.1	1	Private toilet should be available in the center.
6.1.2	2	Suitable ventilation and lighting.
6.1.3	3	The walls should be painted with suitable and smooth paint, not rough and the floor should be made from easy to clean material such as ceramic tiles.
6.1.4	4	Special designated area should be available for bathing and changing cloths with a cupboard provided with towels.
6.1.5	5	Provide maintenance to ceilings, walls, floorings, doors, facades, furniture and air conditioners.
6.1.6	6	There should not be any locks on the massage rooms, and a transparent glass should be installed on the upper part of the door.
7. Required Tools & Supplies		
7.1. Basic Requirements		
7.1.1	1	Disinfecting materials for tools should be provided to disinfect before & after each use and kept in a special cabinet.
7.1.2	2	Sufficient number of first aid boxes should be provided at the center.
7.1.3	3	General safety requirements must be met at the premises.
7.1.4	4	Sufficient number of towels to avoid usage for more than one time without washing.
7.1.5	5	Disposable bed sheet rolls to cover the massage beds.
7.1.6	6	Hand wash basin with ceramic around it and availability of liquid hand soap.
7.1.7	7	Water source connected to the main water supply network and appropriate drainage facility.
7.1.8	8	Hand sterilizers should be available for customers.
7.2. Advanced Requirements		
7.2.1	1	Waste bin with cover for waste collection.
7.2.2	2	Water heater with adequate capacity.
8. Cleaning & Sterilizing		
8.1. Basic Requirements		
8.1.1	1	Maintain cleanliness and general appearance of the premises.
8.1.2	2	Wash and clean towels regularly before use.
8.1.3	3	Dispose of disposable tools immediately after each use in a safe manner.
8.1.4	4	Keep instruments and tools clean.

8.1.5	5	Dispose of waste properly and regularly.
8.1.6	6	Keep toilets clean.
8.2. Advanced Requirements		
8.2.1	1	Keep the external environment of the premises clean.
8.2.2	2	Keep the store room, if any, clean and ensure proper storage.
8.2.3	3	Provide disinfectants to clean the premises.
9. Allowed and Prohibited Practices		
9.1. Basic Requirements		
9.1.1	1	Smoking in the center is strictly prohibited. A no smoking sign should be displayed clearly.
9.1.2	2	Accommodation and cooking are not allowed in the center.
9.1.3	3	A massage center should provide services to one gender only (male or female) and the staff who offer these services should be from same gender (male staff to male clients, female staff to female clients).
9.1.4	4	If the Massage, spa center provides services for both males and females, then separate entrance must be available for each gender, and the center must mention working hour for each gender in the entrance of the premise.
9.1.5	5	The center must not offer any treatment or surgical services, and the services in center must be provided to healthy people only who aim to get relaxations and body comfort only.
9.1.6	6	Internal announcement (Arabic and English) must be displayed at a noticeable area covering the following points:
9.1.7	7	Indicate that the center is not for healthcare, and does not provide medical services for patients.
9.1.8	8	Informing clients to seek medical advice from the doctor in case of sickness before receiving the service.
9.1.9	9	Pregnancy Caution from taking the service.
9.1.10	10	The center may perform some other activities if enough area is available like sauna, swimming pool, and other relaxation activities. The swimming pool must apply the requirements of competent body.
9.1.11	11	A signboard bearing the same trade name mentioned in the trade license should be installed on the storefront.
9.1.12	12	No ashtrays are allowed in the center.
9.1.13	13	Workers must not wear jewelry or accessories while providing massage service.
9.1.14	14	Using unauthorized or expired preparations is prohibited.
9.1.15	15	Storing medicines or preparations belonging to the staff at the premises is prohibited.
9.1.16	16	No worker with an infection or skin disease is not allowed to provide the service.
9.1.17	17	Advertising materials which contradict with customs and traditions, and violate public decency are prohibited.
9.1.18	18	Cupping is not allowed in the massage centers, as such activity is classified under the services of a folk medicine

		center which requires a license to practice its activity in accordance with certain requirements.
9.1.19	19	Except in cases approved by the security authorities no cameras are allowed to be installed in the center, without prejudice the privacy of the customers.
9.1.20	20	There should be a label with full details on the package of massage supplies (e.g. oils, creams, etc.), and such package should be closed tightly after each use and stored properly and safely.
10. If the center's activities include beauty service, the beauty specialist must not		
10.1	1	Treat or prescribe any medication for skin diseases or otherwise,
10.2	2	Give any medical prescription,
10.3	3	Use a pharmaceutical component and material in making any mixtures or formulations,
10.4	4	Ask for conducting any laboratory testing or x-ray pictures of any kind,
10.5	5	Conduct any Machine or acid peeling.
10.6	6	Provide any treatment or surgical operation, whether simple or otherwise, including removal of pimples and spots.
11. Requirement For Pest & Rodent Control		
11.Basic Requirements		
11.1.1	1	The center must be free of insects, rodents or any indications of them.
11.1.2	2	If pesticides are used for the control of pests and rodents, they must be approved by the competent body.